

Corporate Plan 2011/2012 Action Plan			
Support local people into work by helping another 1000 local people at our Bicester and Banbury Jobs clubs			
Deliver the Brighter Futures in Banbury programme			
<b>Balance economic development and housing growth</b>			
Deliver 500 new homes including through planned major housing projects			
<b>Deliver 100 affordable homes in the district</b>			
Promote local economic development through business advice and support, inward investment and the Local Enterprise Partnerships			
<b>Develop a robust and locally determined planning framework</b>			
Develop a clear long term local development framework for the district			
Prepare an updated policy for developer contributions and deliver at least £1million funding for infrastructure improvements			
Protect and enhance the quality of the built environment			
<b>Work to improve the quality and vibrancy of our town centres and urban areas</b>			
<b>Start building the new shops and cinema in Bicester Town Centre</b>			
Make progress on the Canal Side Regeneration programme in Banbury			

Corporate Plan 2011/2012 Action Plan							
Prepare detailed planning guidance for the future redevelopment of the Bolton Road area in Banbury							
A District of Opportunity : Performance Indicators							
	Quarter Actual	Quarter Target	Quarter Performance	Quarter Actual	Quarter Target	Quarter Performance	Comment
NI 156 Number of households living in temporary accommodation							
Housing advice: repeat homelessness cases							
NI181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events							
NI154 Net additional homes provided							
NI155 Number of affordable homes delivered (gross)							

**Corporate Plan  
2011/2012 Action Plan**

A Safe, Healthy and Thriving Cherwell	Quarter	Quarter	Comment
<b>Work with partners to support the development of safe and thriving local communities and neighbourhoods</b>			
Continue to provide a wide range of recreational activities and opportunities of young people across the district			
Work with partners to maintain already low levels of crime in the district (all crime)			
Improve the condition of homes in the district to make them safer and healthier			
<b>Support the local community, voluntary and not for profit sectors to play an active role in the district</b>			
Work with the local voluntary sector to provide advisory services for the local community			
Support volunteering across the district			
Prepare a new community development strategy to ensure the Council's work in this area provides value for money and addresses local need			
<b>Provide good quality recreation and leisure opportunities in the district</b>			
Make progress on the South West Bicester multi-sports village			
Maintain current levels of visits/usage to district leisure centres			
Secure the long term future of Banbury museum, reducing the cost for local taxpayers and maintaining access for the community			
<b>Support improvement of local health facilities, services and standards across the district</b>			
Work to promote active and independent lifestyles amongst older people			
Support the local NHS to retain and develop health services at the Horton General Hospital			
Continue to support new and improved health services in Bicester and the surrounding area			

**Corporate Plan  
2011/2012 Action Plan**

**A Safe, Healthy and Thriving Cherwell : National Indicators**

	Quarter Actual	Quarter Target	Quarter Performance	Quarter Actual	Quarter Target	Quarter Performance	Comment
Work with partners to deliver 40 active lifestyle sessions for older people each month							
Lesiure Centre Usage							
All Crime							
Anti Social Behaviour Incidents							
Increase participation by young people in positive activities							
NI016 Serious acquisitive crime rate							

**Corporate Plan  
2011/2012 Action Plan**

A Cleaner, Greener Cherwell	Quarter	Quarter	Comment
<b>Provide excellent waste collection and recycling services, working to reduce the amount of waste produced and to increase recycling across the district</b>			
Increase the household recycling rate to above 60%			
Reduce the amount of waste sent to landfill			
Maintain the current high levels of customer satisfaction with our recycling and waste collection services			
<b>Work to ensure our streets, town centres, open spaces and residential areas are clean, well maintained and safe</b>			
<b>Maintain high levels of residents' satisfaction with street and environmental cleanliness</b>			
Increase the number of bring bank recycling sites in the district			
Work with local communities to continue the programme of neighbourhood litter blitzes			
<b>Work to reduce our impact on the natural environment, limit our use of natural resources and support others in the district to do the same</b>			
<b>Reduce the Council's carbon footprint by installing solar panels on Council buildings and generating savings in our energy costs</b>			
Work with partners to improve the energy efficiency of homes and enable more residents to achieve affordable energy bills			
<b>Work with partners to support the development of Eco-Bicester, creating a centre of excellence in terms of green or sustainable living</b>			
<b>Deliver the Eco-Bicester demonstration projects</b>			
Work with all parties to achieve an acceptable scheme on the initial 400 home development			
Ensure there are opportunities for local people to participate in the Eco-Bicester programme			

**Corporate Plan  
2011/2012 Action Plan**

<b>A Cleaner, Greener Cherwell : performance indicators</b>							
Quarterly	Quarter Actual	Quarter Target	Quarter Performance	Quarter Actual	Quarter Target	Quarter Performance	Comment
Residual household waste per household							
NI 192 Percentage of household waste sent for reuse, recycling and composting							

**Corporate Plan  
2012/2012 Action Plan**

<b>An Accessible, Value for Money Cherwell</b>	Quarter	Quarter	Comment		
<b>Provide value for money and a financially sound organisation, minimising the impact of smaller council budgets on frontline and priority services</b>					
<b>Secure savings of at least £1m to help meet the reduction in our government funding</b>					
Ensure the Council's budget is matched to strategic priorities and services are able to demonstrate they provide value for money					
<b>Work with partners to reduce Council costs</b>					
Reduce senior management costs by implementing a single shared senior management team with South Northamptonshire Council					
Explore opportunities to reduce costs by working with partners including South Northamptonshire Council, to develop alternative service delivery models or shared services.					
<b>Demonstrate that we can be trusted to act properly for you by being transparent about our costs and performance</b>					
<b>Improve the information available to the public about our costs and performance, maintaining the publication of all items of expenditure over £500</b>					
Consult with local residents in a cost effective manner to ensure the Council has a good understanding of local priorities					
<b>Work to ensure we provide good customer service through the delivery of high quality and accessible services</b>					
<b>Maintain high rates of customer satisfaction with our services</b>					
Maintain existing levels of satisfaction with information provided by the Council					
<b>Improve access to our services by increasing online payment and appointment options</b>					

Corporate Plan  
2012/2012 Action Plan